



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of )

Group Art Unit 3627

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James A. Kramer, Examiner

Serial No. 09/840,845 )

Filed April 24, 2001 )

For ELECTRONIC COMMERCE  
SUPPORT SYSTEM )

**CERTIFICATE OF MAILING**

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Commissioner for Patents

P.O. Box 1450

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on this 6<sup>th</sup> day of December 2004

*Norma J. Payerle*  
Norma J. Payerle, Secretary to Edward G. Greive

**PRELIMINARY AMENDMENT**

COMMISSIONER FOR PATENTS

Washington, D.C. 20231

Sir:

As a preliminary amendment in the attached Request for  
Continued Examination of U.S. Patent Application Serial No. 09/840,845, the  
Applicants, through their attorney, amend the application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins  
on page 2 of this paper.

**Remarks/Arguments** begin on page 6 of this paper.